



INFORMATION TECHNOLOGY LEGISLATIVE STANDING COMMITTEE

July 5th, 2023, at 9:30 am

ATTENDANCE:

- Legislators: W. Jake Brown, Tracy Monell, Ron Ciotoli, Dennis M. Mullen and Martha Sauerbrey
- Staff: Jeremy Loveland, CIO and Brandon Clark Deputy Director
- Guests: Cathy Haskell, Peter DeWind

- APPROVAL OF MINUTES: Approval of June 6th, 2023, Information Technology Committee Minutes: Legislator Tracy Monell made the motion, seconded by Legislator Dennis Mullen to approve the June 6th, 2023 Information Technology Committee Minutes as written. Motion carried.

- FINANCIAL
 - Review of budget status and financial news.

- OLD BUSINESS
 - DSS Migration
 - This project is nearing completion. There are only 4 devices remaining to be migrated to the Tioga County Network.

 - CrowdStrike
 - Brandon Clark has worked with CrowdStrike to ensure proper configuration and implementation has taken place for the Tioga County environment. CrowdStrike has been installed on all ITCS devices and planned implementation for the remaining assets is planned soon.

 - Server Host Project
 - Charles Root is leading this project. All hardware is installed, and he is coordinating with Lynx Technologies to ensure proper communication between the server hosts and the NetApp Storage Area Network. Power requirements are being defined and addressed by Tioga County Buildings

and Grounds personnel for the Public Safety Data Center location.

- County Fire / Security Alarm in Dispatch
 - The County has identified and attended a demonstration for a possible upgrade / replacement for the existing Bosch alarm notification system located in the County's Dispatch center.
 - This system utilizes the same system the County has been installing for building access control and security cameras. This also aligns with the County's vision of implementing and operating a single security platform within all County buildings.
 - This system includes a human monitoring element which allows the County to dictate appropriate actions depending on the type of alarm or event notification.
 - ITCS will design the system and present to the team for consensus to present to the Legislature to request funding.
- 56 Main Street UPS Maintenance
 - The parts have been ordered by Vertiv, Inc. for the planned maintenance of the UPS system at 56 Main Street. ETA for those parts is October 2023. At that time, the maintenance window will be scheduled and coordinated.
- NEW BUSINESS
 - MITEL Software Update
 - Required software updates for the MITEL phone system within Tioga County is planned for July 17th beginning at 4 a.m. This has been coordinated with Public Safety as the non-emergency phone number of 607-687-1010 will be offline for approximately 20 minutes following the appliance updates.
 - Web Server Update
 - The operating system hosting the current Tioga County Website is reaching end of life later this year. An updated virtual server has been purchased. The Tioga County Web Development contractor has started the process of migrating services to the new server. Once a cutover date

has been identified, this will be communicated and coordinated with the County.

- Firewall Upgrade

- The Chief Information Officer and Deputy Director of ITCS have investigated options for upgrading firewall services and capabilities within Tioga County and its Shared Service agencies. Hardware has been identified and negotiations with the vendor are ongoing. It is anticipated to present to the Legislature for consideration during the August Legislative meeting.
- Funding for this project will be requested via ARPA funds designated to other ITCS projects, which will require Legislative approval to re-designate.

- PERSONNEL

- Nothing to Report

- RESOLUTIONS/PROCLAMATIONS

- G10 – TRANSFER FUNDS TO PURCHASE CONFERENCE ROOM CHAIRS FOR ITCS CONFERENCE ROOM
- G11 – TRANSFER FUNDS TO PURCHASE BACKUP AND OFFSITE COLD STORAGE SOLUTIONS FOR INFORMATION TECHNOLOGY AND COMMUNICATION SERVICES
- G12 – TRANSFER FUNDS AND AUTHORIZE PURCHASE OF HARDWARE AND INSTALLATION SERVICES TO UPGRADE ACCESS CONTROL AND SECURITY CAMERA SYSTEMS AT HEALTH AND HUMAN SERVICES AND COURT ANNEX BUILDINGS
- G13 – TRANSFER FUNDS TO PURCHASE IPADS FOR CORONERS
- G38 – TRANSFER FUNDS TO PURCHASE UPGRADED SECURITY CAMERAS FOR REMAINING HEALTH AND HUMAN SERVICES BUILDING CAMERA LOCATIONS

- EXECUTIVE SESSION

- Legislator Monell motioned to move into Executive Session, seconded by Legislator Mullen to discuss public safety matters at 9:40 a.m.
- Legislator Mullen motioned to adjourn Executive session at 9:52 a.m., seconded by Legislator Ciotoli

- ADJOURNMENT

- Legislator Monell motioned to adjourn at 10:03 a.m., seconded by Legislator Ciotoli.